

*Enrollment and Student Services Council – Full Group
Meeting Minutes*

Thursday, August 15, 2024 · 9:00-11:00 am · STC-182

Group Lead: Chris Baer

Note Taker: Sarah Elliott

1. Welcome

Chris B. called the meeting to order at 9:02 am.

2. Approval of Minutes

Laurie Montgomery moved to approve the minutes as written. Second from Angie Aldridge and unanimously approved.

3. Feedback/Review of previous meeting by Carlee Ranalli

- a. Breaking out into smaller groups to brainstorm was a productive use of time.
- b. The graduation survey was found to be informative.

4. IT information presented by Dawn Schoeneberger

Dawn S. provided the IT update information on behalf of the IT department.

It was reported that all Ethos data errors have been fixed. The implementation consultant with Ad Astra is now reviewing the data on the front-end. There is no information as of yet on when training through Ad Astra can begin.

It was confirmed that the Ethos connection between Colleague and Ad Astra Essential Scheduling is a two-way connection.

5. Enhanced CARE Support for FY25

a. MD BHA Grant:

HCC was granted a Behavioral Health Administration Grant through the MD Department of Health. The grant is the length of one year, from September 1, 2024 through August 31, 2025, for the approximate amount of \$217,000.

This grant will provide telemental health options to all enrolled credit and non-credit students with an HCC email, and will bring group therapy sessions on-campus with local providers. The telemental health service that will be utilized for the students is called TimelyCare.

- b. Washington County United Way is partnering with HCC to provide the Ride United Network (RUN) services. This service will help provide transportation to students. The current timeline of this initiative is August 1, 2024 through January 31, 2025, but can potentially be extended.

United Way will provide HCC with 50 Lyft codes each month for students that fit the ALICE criteria, and will be eligible for use for specific purposes outlined by RUN. Veterans are also able to use these services with less restrictions.

The uses of the codes will be monitored by United Way to determine if the students are abusing the services provided.

6. Assignments, Next Steps

- a. Angie Auldridge was identified as the group leader for the September 12th Council meeting.
- b. It was decided that the Council will no longer focus on Title III as a whole group, but will begin discussing Integration starting at the September 12th meeting. As part of the action plan for Title III, a team was formed to work on and discuss the topic outside of the ESSC meetings.

7. Title III Grant – Retention Goal Update facilitated by Carlee Ranalli

The Council broke out into small groups to discuss how to reach students to retain them, and then each group shared their ideas with the full Council group. Ideas such as retention alerts, withdrawal surveys, no-show reporting, etc. were shared with the group. PIE and the Financial Aid department discussed how they could potentially create alerts through Datatel.

8. Other

The next meeting is set for Thursday, September 12th, from 9:00-11:00 am, in STC 182.

Reminder: Spring Open House is Friday, March 28th, 10 am-3 pm (at the same time as the Washington County Career Expo), located in the ARCC.

9. Meeting adjourned at 11:03 am.